



M-Tech Industrial (Pty.) Ltd.  
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### **WARRANTY CONDITIONS FOR COMMERCIAL HEAT PUMPS**

- 1.1. The warranty conditions explained herein shall only apply to Heat Pumps forming part of the commercial range, and shall be called herein after "products" for the purpose of this document.
- 1.2. M-Tech Industrial warrants the product to be free from defects in material and workmanship for a period of twelve (12) months.
- 1.3. The warranty will only be valid provided that proof can be given that the correct installation, commissioning and operating procedures were followed.
- 1.4. The date of commencement of the warranty period stipulated in clause 1.2 will be the date of the first installation of the products, or three (3) months after the date of sale, whichever is the shortest period of time. Proof of installation shall be required to confirm the commencement of the warranty period.
- 1.5. Any product or part of the product proving defective within the warranty period will be repaired or replaced at M-Tech Industrial's discretion.
- 1.6. Any claims for travel and accommodation during repairs or replacements within the warranty period shall be for the account of the Client.
- 1.7. Any product or part of the product that was repaired under the conditions of clause 1.5 and was still within the warranty period shall be subject to the original warranty period as set out in clause 1.2 or an additional six (6) months warranty, whichever is the greater.
- 1.8. Any damage caused to components due to rust is not covered under these warranty conditions.
- 1.9. Wetted component warranties will only be valid where products are installed to handle water that complies with SANS241 Class 1.
- 1.10. Under no circumstances shall M-Tech Industrial be responsible for loss of profit or for any consequential, direct or indirect or any other damages of any nature whatsoever and from whatever cause arising. Nor shall any state of damage or non-functionality be warranted as a result of acts of God, as well as damage due to extreme cold, frost, electrical spikes, lightning or flooding or Force Majeure.
- 1.11. Notwithstanding the provisions where goods are to be manufactured to the instructions, drawings or specifications of the Client, M-Tech Industrial shall not be liable in any way for any loss, injury or damage whatsoever sustained by the Client or any other person.
- 1.12. The General Conditions of Sale apply to this warranty and can be supplied on request: MTFIN-GCS-HPI.